

Thank you for visiting the St. Johns County Tax Collector website and reviewing our privacy policy. We will collect no personal information about you when you visit our website unless you choose to provide that information to us. Here is how we handle information about your visit to our website:

Cookies

We use cookies to analyze SJCTax.us website traffic so that we may refine the information presented to better serve you.

Cookies are simple text files stored by your web browser and they provide a method of distinguishing among visitors to the websites by categories including devices used, time spent on the site, pages visited, and other generic information. If you choose to refuse cookies, it will not inhibit your access to any of the information available on the St. Johns County Tax Collector website, though it may impair the functionality of some of our online services.

You can learn more about how to control and delete cookies by using a search engine to find "How to Manage Web Cookies." Results can be refined by including the type of browser you are using.

If You Send Us Personal Information

If you choose to provide us with personal information — by filling out a form with your personal information and submitting it to us through the website — we use that information to respond to your message and to help us get you the information you have requested. We only share the information you give us with another government agency if your inquiry relates to that agency, or as otherwise required by law. St. Johns County Tax Collector does not collect information for commercial marketing.

Please Note: Under Florida law, email addresses are public records. If you do not want your email address released in response to a public-records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

Public Disclosure

As a general rule, the St. Johns County Tax Collector does not disclose any personally identifiable information collected online except where you have given us permission, or where the information is requested to be disclosed and is public information under the State of Florida statutes or other applicable laws.

Visitors to the site should be aware that Florida Statute 119 declares that it is the policy of this state is that all state, county, and municipal records shall be open for personal inspection by any person, and thus information collected by the Tax Collector resulting from the use of its websites may be subject to examination and inspection upon request, if such information is a public record and not otherwise protected from disclosure by statute.

Choice

You may decline participation in any activity that asks for information (i.e., surveys or emails). Your choice to not participate will have no effect on your ability to access information on the Tax Collector's websites.

Site Security

For site security purposes and to ensure that this service remains available to all users, this government computer system employs commercial software programs to monitor network traffic to identify unauthorized attempts to upload or change information, or otherwise cause damage.

Except for authorized law enforcement investigations, no other attempts are made to identify individual users or their usage habits. Raw data logs are used for no other purposes and are scheduled for regular destruction in accordance with State guidelines for records management and retention.

Unauthorized attempts to upload information or change information on this service are strictly prohibited and may be punishable under the Computer Fraud and Abuse Act of 1986 and the National Information Infrastructure Protection Act.

Links to Other websites

The website has links to many other governmental agencies. In some cases we link to private organizations. Once you click through to another site, you are subject to the privacy policy of the new site.